



AGENDA

DALY WATERS COMMUNITY MEETING

THURSDAY, 23 NOVEMBER 2023

Notice is given that the next Daly Waters Community Meeting of the Roper Gulf Regional Council will be held on:

Thursday, 23 November 2023 at 01:30pm
The Hi-Way Inn

Your attendance at the meeting will be appreciated.

A handwritten signature in black ink, appearing to be 'Marc Gardner', written over a light blue rectangular background.

Marc GARDNER
CHIEF EXECUTIVE OFFICER

PLEDGE

“We pledge to work as one towards a better future through effective use of all resources.

We have identified these key values and principles of Honesty, Equality, Accountability, Respect and Trust as being integral in the achievement of our vision, that the Roper Gulf Regional Council is Sustainable, Viable and Vibrant.”

PRAMIS BLA WI

“Mela pramis bla wek gudbalawei bla meigim futja bla wi wanwei, en bla yusim ola gudwan ting bla helpum wi luk lida.

Mela bin luk ol dijlod rul, ebrobodi gada tok trubalawei, wi gada meik so wi gibit firgo en lisin misalp, abum rispek en trastim misalp bla jinggabat bla luk lida, Roper Galf Rijinul Kaunsul deya maindim en kipbum bla wi pramis, dum wek brabli gudbalawei, en im laibliwan.”

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	Nil.	
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	Nil.	
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	Nil.	
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CONFIRMATION OF PREVIOUS MINUTES



ITEM NUMBER	7.1
TITLE	Confirmation of Previous Minutes of the Daly Waters Community Consultation Meeting
REFERENCE	1381618
AUTHOR	Bhumika ADHIKARI, Governance Officer

RECOMMENDATION

That the Daly Waters Community Consultation Meeting confirm the minutes of the meeting held 03 May 2023 are a true and accurate record of that meeting's decision and proceedings.

KEY OUTCOME AREA

Wellbeing: Contribute to the wellbeing of residents individually and communities as a whole; by fostering increased participation in community activities, education, healthy lifestyles, and a safe living environment.

BACKGROUND

Daly Waters Community Consultation Meeting was held on meeting on 09 November 2022. Attached are the recorded minutes for attendees to review.

ISSUES/OPTIONS/SWOT

The next Daly Waters Community Meeting is on 08 May 2024 at 1:30am.

FINANCIAL CONSIDERATIONS

Nil.

ATTACHMENTS

- 1 Daly Waters Community Consultative Meeting 2023-05-03 [2279] Minutes.DOCX



MINUTES OF THE ROPER GULF REGIONAL COUNCIL, DALY WATERS
COMMUNITY MEETING HELD AT THE DALY WATERS PUB
ON WEDNESDAY, 3 MAY 2023 AT 01:30PM

1 PRESENT MEMBERS/STAFF/GUESTS

1.1 Members

- Deputy Mayor Judy MacFARLANE; and
- Tim CARTER.

1.2 Staff

- David HURST, General Manager Community Services and Engagement;
- Cindy HADDOW, General Manager Corporate Services and Sustainability;
- Ray HOCKING, Operations Manager;
- Karyn KALAMARAS, Council Services Manager (Mataranka);
- Chloe IRLAM, Governance Engagement Coordinator (minute taker); and
- Bhumika ADHIKARI, Governance Officer.

1.3 Guests

- Steven EDGINGTON, Member for Barkly.

2 MEETING OPENED

The Daly Waters Community Consultation Meeting opened at 1:40pm. The Chairperson welcomed members, staff and guests to the meeting and the Roper Gulf Regional Council Pledge was read.

3 WELCOME TO COUNTRY

4 APOLOGIES AND LEAVE OF ABSENCE

4.1 APOLOGIES AND LEAVE OF ABSENCE

DW_1/2023

(Tim CARTER/Judy MacFARLANE)

CARRIED

That the Daly Waters Community Consultation accepts the apologies from the Mayor Tony JACK and Chief Executive Officer Marc GARDNER.

5 QUESTIONS FROM THE PUBLIC

Nil.

6 DISCLOSURES OF INTEREST

There were no declarations of interest at this Daly Waters Community Meeting.

7 CONFIRMATION OF PREVIOUS MINUTES**7.1 CONFIRMATION OF PREVIOUS MINUTES OF THE DALY WATERS COMMUNITY CONSULTATION MEETING**

DW_2/2023 (Judy MacFARLANE/Tim CARTER) **CARRIED**

That the Daly Waters Community Consultation Meeting confirm the minutes of the meeting held 09 November 2022 are a true and accurate record of that meeting's decision and proceedings.

8 BUSINESS ARISING FROM PREVIOUS MINUTES**8.1 ACTION LIST**

DW_3/2023 (Tim CARTER/Judy MacFARLANE) **CARRIED**

That the Daly Waters Community Consultation Meeting:

- (a) receives and notes the Action List; and
- (b) approves the removal of completed items.

9 CALL FOR ITEMS OF OTHER BUSINESS

- Wheelie Bins
- Slashing side of highway / turn into Daly Waters
- Road Edges
- Heritage Signage

10 INCOMING CORRESPONDENCE

Nil.

11 OUTGOING CORRESPONDENCE**11.1 OUTGOING CORRESPONDENCE**

DW_4/2023 (Tim CARTER/Judy MacFARLANE) **CARRIED**

That Council notes the outgoing correspondence.

12 GENERAL BUSINESS**12.1 COUNCIL FINANCIAL REPORT FOR PERIOD 01.07.2022 TO 31.03.2023**

DW_5/2023 (Judy MacFARLANE/Tim CARTER) **CARRIED**

That the Daly Waters Local Authority receives and notes the Financial (Income & Expenditure) report for the period July 2022 to March 2023.

13 OTHER BUSINESS**14.1 WHEELIE BINS**

DW_6/2023 (Tim CARTER/Judy MacFARLANE) **CARRIED**

That the Daly Waters Community Consultation requests Council purchase and supply eight (8) wheelie bins for the Daly Waters Community.

14.2 SLASHING SIDE OF HIGHWAY / TURN INTO DALY WATERS

DW_7/2023 (Judy MacFARLANE/Tim CARTER) **CARRIED**

That the Daly Waters Community Consultation requests Council arrange for the side of the highway / turn off into Daly Waters Community to be slashed.

14.3 ROAD EDGES

8/2023 DW_

(Tim CARTER/Judy MacFARLANE)

CARRIED

That the Daly Waters Community Consultation requests the road edges on the Sturt Tree and Aerodrome road edges be patched and repaired.

14.4 HERTIAGE SIGNAGE

DW_9/2023

(Tim CARTER/Judy MacFARLANE)

CARRIED

That the Daly Waters Community Consultation requests the heritage signs be replaced throughout Daly Waters.

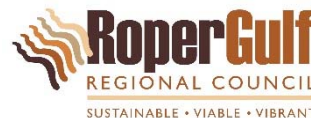
15 CLOSE OF MEETING

The meeting closed at 2:07 pm.

This page and the proceeding pages are the Minutes of the Daly Waters Community Meeting held on Wednesday, 3 May 2023 and confirmed Wednesday, 8 November 2023.

Confirmed on Wednesday, 8 November 2023.

BUSINESS ARISING FROM PREVIOUS MINUTES



ITEM NUMBER	8.1
TITLE	Action List
REFERENCE	1382927
AUTHOR	Bhumika ADHIKARI, Governance Officer

RECOMMENDATION

That Council:

- (a) receives and notes the Action List; and
- (b) approves the removal of completed items.

KEY OUTCOME AREA

Governance: Increase the effectiveness and efficiency of the Organisation, including in engagement with staff members, residents and external stakeholders.

BACKGROUND

The Action List is a summary of tasks that the community have requested be undertaken by Council Staff at its previous meetings.

ACTION LIST**13.2 TIP FOR HI-WAY INN**

DW -1/2022

The Daly Waters Community Consultation;

- (a) requests the General Manager Infrastructure and Planning investigate the logistics of putting a Tip near the Hi-Way Inn; and
- (b) requests the General Manager Infrastructure and Planning follows up the land tenure surrounding the Hi-Way Inn and determine and suitable location for a Waste Management Facility.

13.3 STORM WATER

DW -2/2022

The Daly Waters Community Consultation requests the General Manager Infrastructure and Planning to contact the Department of Infrastructure, Planning and Logistics regarding the impact of Storm Water flowing onto private land at Hi-Way Inn

14.1 WHEELIE BINS

DW_3/2023 (Tim CARTER/Judy MacFARLANE) **CARRIED**

That the Daly Waters Community Consultation requests Council purchase and supply eight (8) wheelie bins for the Daly Waters Community.

14.2 SLASHING SIDE OF HIGHWAY / TURN INTO DALY WATERS

DW_4/2023 (Judy MacFARLANE/Tim CARTER) **CARRIED**

That the Daly Waters Community Consultation requests Council arrange for the side of the highway / turn off into Daly Waters Community to be slashed.

14.3 ROAD EDGES

5/2023 DW_ (Tim CARTER/Judy MacFARLANE) **CARRIED**

That the Daly Waters Community Consultation requests the road edges on the Sturt Tree and Aerodrome road edges be patched and repaired.

14.4 HERTIAGE SIGNAGE

DW_6/2023 (Tim CARTER/Judy MacFARLANE) **CARRIED**

That the Daly Waters Community Consultation requests the heritage signs be replaced throughout Daly Waters.

ATTACHMENTS

Nil.

INCOMING CORRESPONDENCE

ITEM NUMBER 10.1
TITLE Incoming Correspondence
REFERENCE 1380701
AUTHOR Bhumika ADHIKARI, Governance Officer

RECOMMENDATION

That the Daly Waters Community receives and notes the Incoming Correspondence.

KEY OUTCOME AREA

Governance: Increase the effectiveness and efficiency of the organisation, including in engagement with staff members, residents and external stakeholders.

Item No.	Date Received	Sender	Sent To	Correspondence Details	InfoXpert Number
01	16 March 2023	Chief Minister Natasha FYLES	Marc GARDNER, Chief Executive Officer	Daly Waters medical support and emergency services	1382932
02	02 November 2023	Jayne McALISTER, Director regions, Department of Corporate and Digital Development	Marc GARDNER, Chief Executive Officer	Reporting Telecommunications problems	1380694

ATTACHMENTS

- 1 what-to-do-telecommunications-fail-2023-10-16 FINAL.pdf
- 2 Letter to Roper Gulf Regional Council - Concerns raised by Daly Waters residents about health clinic and medical support.pdf

What to do if telecommunications services fail

Follow these steps to help resolve a telecommunications services issue within the community.

1. Identify the failed service

Is the type of service or services a:

- mobile phone service (includes voice and data)
- fixed line voice (phone lines)
- fixed line broadband data (internet)
- community phones or WiFi phone in remote communities (pay phones)
- satellite broadband data (internet)
- local WiFi installation (internet)

2. Identify the service provider

The service provider will:

- be the company the bills are paid to
- have contact details displayed on the pay phone
- have details on a landing screen when you access community WiFi

3. Report the fault to the service provider

In all instances, **you must report the fault** to the service provider.

1. Contact the identified service provider to report the fault.
2. Provide as much information as you can, including:
 - a. the nature of the fault (identified in step 1)
 - b. your location
 - c. when the fault was identified and if any action has been taken.
3. Keep a note of the information you gave the provider and any response received.

Service provider contact details

Telstra	Mobile, fixed line voice and broadband services especially in remote NT areas.	132 200
Optus	Mobile and broadband services mainly in larger centres.	133 937
Vodafone	Mobile services mainly in larger centres.	1300 650 410
Activ8me	Community and WiFi phones.	132 288
NBN	Only contact NBN about damage to network infrastructure. Contact your retail service provider for all other issues. The NBN isn't a residential service provider.	1800 687 626
Others	Use published contact details for that service provider.	
WiFi	Contact the service provider. For example CAYLUS, NT Library, local council, etc.	

What to do if telecommunications services fail

4.

Not satisfied with a service provider's response



Are you unhappy with the response from your service provider?

If you **have reported the fault** and are unhappy with the response, you can get in touch with the Telecommunications Industry Ombudsman (TIO) to report your dissatisfaction.

Keep a note of the information you gave the TIO and any response received.

Phone: 1800 062 058

Issues with community WiFi Services?

Any problems with community WiFi services need to be solved by the provider. This service issue doesn't fall under the TIO.

5.

More ways to seek assistance



Telstra issues

Local members of the Legislative Assembly, ministerial officers and local council officers are able to contact Telstra directly on behalf of residents if a **reported** Telstra fault is not being dealt with. 0418 185 683

Telecommunications issue

The Office of Digital Government can assist with ongoing and systemic issues – email the details of issue to:

officeofdigitalgovernment.dccd@nt.gov.au



CHIEF MINISTER

Parliament House
State Square
Darwin NT 0800
chief.minister@nt.gov.au

GPO Box 3146
Darwin NT 0801
Telephone: 08 8936 5500
Facsimile: 08 8936 5576

Mr Marc Gardner CEO
Roper Gulf Regional Council
Via email: maricar.rhodes@ropergulf.nt.gov.au

Dear Mr Gardner *Marc*

Thank you for your letter received by my office on 1 December 2022 in relation to Daly Waters medical support and emergency services. I apologise for the delay in responding while I sought advice from the Department of Health.

Currently residents of Daly Waters requiring General Practitioner (GP) services attend private GPs in Katherine and Darwin. Residents requiring immediate medical services can either travel to Mataranka or access the District Medical Officer on call service.

The provision of primary health care (PHC) services is funded by the Australian Government and largely delivered via private general practice - commercial entities accessing fee for service payments through Medicare. Nationally there is around 1 GP for every 1000 people.

The recent Strengthening Medicare Taskforce Report recommends increased flexibility for rural and remote communities to design and fund solutions to reflect the reality of what's needed and can be sustainably delivered. Primary Health Networks (PHNs) assess the health needs of communities and make sure government money is directed to where it's needed and is spent on PHC programs that will be most effective. PHNs improve the links between health services so that patients receive the right care, in the right place, at the right time.

NT Health is committed to working together to deliver better health for all Territorians, with healthy Territorians engaged and living in healthy communities. It is recommended that Roper Gulf Regional Council liaise with the community of Daly Waters and Ms Gillian Yearsley, Chief Executive Officer, NT PHN to discuss this matter and identify the most suitable primary health care service model for the community, including visitors and tourists.

NT Health also encourages Roper Gulf Regional Council to meet with CareFlight to discuss and consider a tailored first responder service model and community education sessions to meet the needs of the region. Remote trauma training could align to community social activities involving tourists.

Thank you once more for taking the time to write to me about this matter.

Kind regards

Natasha

NATASHA FYLES

16 MAR 2023

